



Request for Proposal (RFP)

Supply of Voice Analyzer with Accessories for State FSL, Bhubaneswar

Tender No: 27-RFP- Voice Analyser -2024-25

Date: 22/11/2024

Tender Fee: Rs. 500/-

**A.I.G. of Police (Provisioning)
Tender Calling Authority
At/Po- Buxibazar, Cuttack, PIN – 753001**

Tel./Fax No.0671-2304001,

Table of Contents

1.	Disclaimer	4
2.	Notice Inviting Tender	5
3.	Instruction to the Bidders	6
3.1	PARTICIPATION IN BID	6
3.1.1	PORTAL REGISTRATION:.....	6
3.1.2	LOGGING TO THE PORTAL:	6
3.1.3	DOWNLOADING OF BID:	6
3.1.4	CLARIFICATION OF BID:	6
3.1.5	PAYMENT OF COST OF BID DOCUMENTS:	6
3.1.6	SUBMISSION AND SIGNING OF BID	6
4.	General Definitions	7
5.	Objective	7
6.	Scope of Work:	7
7.	Technical Specifications	8
8.	Qualification Criteria	9
9.	Evaluation of Bid	10
10.	Deliverables	10
11.	Payment Terms	10
12.	Performance Security	11
13.	Conflict of Interest	11
14.	Anti-corruption Measure	11
15.	Legal Jurisdiction	11
16.	Annexure 1 : Technical Bid Format	13
17.	Annexure 2: Summary of Technical Capability	14
18.	Annexure 3: Financial Capability of Bidder/Agency Annual	15

19.	Annexure 4: Template of financial bid	16
20.	Annexure 5 : Format for Pre-Bid Queries	17

1. Disclaimer

RFP document is neither an agreement nor an offer by the Odisha Police (the “Authority”) to the prospective Applicants or any other person. The purpose of this RFP is to provide information to the interested parties that may be useful to them in the formulation of their proposals pursuant to this RFP. The Authority does not make any representation or warranty as to the accuracy, reliability, or completeness of the information in this RFP document and it is not possible for the Authority to consider particular needs of each party who reads or uses this RFP document. This RFP includes statements which reflect various assumptions and assessments arrived at by Authority in relation to the consultancy. Such assumptions, assessments and statements do not purport to contain all the information that each Applicant may require. Each prospective Applicant should conduct its own investigations and analysis and check the accuracy, reliability and completeness of the information provided in this RFP document and obtain independent advice from appropriate sources.

Authority will not be responsible for any delay in receiving the proposals. The issue of this RFP does not imply that the Authority is bound to select an Applicant or to appoint the Successful Applicant, as the case may be, for the firm and the Authority reserves the right to accept / reject any or all of proposals submitted in response to this RFP document at any stage without assigning any reasons whatsoever. Authority also reserves the right to withhold or withdraw the process at any stage with intimation to all who submitted the Application in response to this RFP.

The information given is not an exhaustive account of statutory requirements and should not be regarded as a complete or authoritative statement of law. Authority accepts no responsibility for the accuracy or otherwise for any interpretation or opinion on the law expressed herein.

Authority reserves the right to change/ modify/ amend any or all provisions of this RFP document. The amended RFP will be made available on the website of Authority.

Key Definitions:

- i. “AUTHORITY” means Odisha Police, Office of the D.G & I.G. of Police, Odisha, Cuttack
- ii. “BIDDER” means the agencies/firms submitting proposal against this RFP
- iii. “AGENCY” means the selected bidder to carry out the assignment in accordance with the terms defined in this RFP
- iv. “Applicable Law” means the laws and any other instruments having force of law in India from time to time
- v. “Proposal/bid” means proposal submitted by bidders in response to the RFP issued by Odisha Police, Office of the D.G & I.G. of Police, Odisha, Cuttack
- vi. “Contract Value” means the price payable to the selected bidder under the Contract for the complete and proper performance of its contractual obligations.
- vii. “Day” means Working day as defined by Government of Odisha
- viii. “Services” means the work to be performed by the Agency pursuant to the selection by Odisha Police and to the contract to be signed by the AGENCY

2. Notice Inviting Tender



Odisha Police

Office of the D.G & I.G. of Police, Odisha, Cuttack

Tel. :0671-2304001,

Website: www.odishapolice.gov.in, Email : dirtsfl.orpol@nic.in

RFP No. 27-RFP- Voice Analyser -2024-25 Date : 22.11.2024

Online Bids through e-Tender Portal <https://tendersodisha.gov.in> are invited from the eligible bidders for procurement of Voice Analyser along with accessories for State FSL, Bhubaneswar during the current financial year 2024-25 as per the schedule mentioned below.

Events	Date
RFP Issue Date	22.11.2024
The Prospective bidders are requested to submit their queries relating to the tender through Mail ID – dirtsfl.orpol@nic.in & aig-prov.odpol@gov.in by 29.11.2024 by 05.00 PM. In this connection a pre-bid technical committee will be held in virtual mode and the link will be sent through mail for the meeting. The pre-bid date is tentatively nature and subjected to postponement which be duly informed through mail	Venue _ O/o the State FSL, Rasulgarh, Bhubaneswar - 751010
RFP Submission Due Date and time	12.12.2024
Date & Time of Opening of Technical Bids	13.12.2024
Date & Time of Opening of Financial Bids	To be intimated qualified Bidder
Tender Document fee	Rs.500/-
EMD (Earnest Money Deposit)	24,000/- (Twenty Four Thousand)

The bid document with all information relating to the bidding process including cost of bid document, Prequalification criteria and terms & conditions are available in the websites: <https://tendersodisha.gov.in> The Authority reserves the right to accept / reject any part thereof or all the bids without assigning any reason thereof.

**A.I.G. of Police (Provisioning,
Cuttack, Odisha
(Tender Calling Authority)**

3. Instruction to the Bidders

1. The Odisha Police –Odisha Police (Tender Inviting Authority) is a Govt. organization working under Home Department, Govt. of Odisha.
2. The bid documents published by the Bid Inviting Officer (Procurement Officer/Publisher) in the e-procurement portal <https://tendersodisha.gov.in> will appear in the “Latest Active Tender”. The Bidders/ Guest Users can download the Bid documents from 22.11.2024 and RFP Submission Due Date and time 12.12.2024 by 05.00PM after which the same will be removed from the list of “Latest Active Tender”.

3. PARTICIPATION IN BID

3.1.1 PORTAL REGISTRATION:

The bidder intending to participate in the bid is required to register in the e-procurement portal using an active personal/official e-mail ID as his/her Login ID and attach his/her valid Digital signature certificate (DSC) - Class II or III to his/her unique Login ID. He/ She has to submit the relevant information as asked for about the bidder. The portal registration of the bidder is to be authenticated by the State Procurement Cell after verification of original valid certificates/documents such as (i) PAN and (ii) Registration Certificate (RC) / GST Certificate (for Procurement of Goods) of the concerned bidder. The time period of validity in the portal is co terminus with validity of RC/ GST. Any change of information by the bidder is to be re-authenticated by the State Procurement Cell. After successful authentication, bidder can participate in the online bidding process.

3.1.2 LOGGING TO THE PORTAL:

The Bidder is required to type his/her Login ID and password. The system will again ask to select the DSC and confirm it with the password of DSC as a second stage authentication. For each login, a user's DSC will be validated against its date of validity and also against the Certificate Revocation List (CRL) of respective CAs stored in system database. The system checks the unique Login ID, password and DSC combination and authenticates the login process for use of portal.

3.1.3 DOWNLOADING OF BID:

The bidder can download the bid of his / her choice and undertake the necessary preparatory work off-line and upload the completed bid before the closing date and time of submission.

3.1.4 CLARIFICATION OF BID:

The registered bidder can ask questions related to the online bid in the e-procurement portal before the pre-bid meeting. The Odisha Police Headquarters, At-Buxi Bazar, Cuttack, Contact No. 0671-2339517 or State e-Procurement cell help desk 1800-3456765, 0674-2530998 for assistance in this regard.

3.1.5 PAYMENT OF COST OF BID DOCUMENTS:

The detail guideline for payment of Cost of Bid Document is mentioned at General Condition of contract

3.1.6 SUBMISSION AND SIGNING OF BID

The detail guideline for submission of & signing of bid is mentioned at General Condition of Contract

Note :For management of space the bidders can serially arrange their scanned documents as per Annexure 1,2(all pages should be signed by authorized signatory with seal and then to be scanned) and create two equalized PDF files and upload them to avoid any space constraint.

The **BOQ** file (Excel file) is to be uploaded in the **price bid**.

4. General Definitions

4.1 General Definitions

- 4.1.1 *Department* means Odisha Police under Home Department, Government of Odisha.
- 4.1.2 *Government* means Government of Odisha.
- 4.1.3 *Bid / Tender Inviting Authority* is the Odisha Police or authorized person of Odisha Police (A.I.G. of Police (Provisioning), Odisha, Cuttack, who on behalf of the User Institution/Government or the funding agencies calls and finalize bids and ensure supply, installation and after sales service of the equipment's procured under this bid document.
- 4.1.4 *Tender Evaluation Committee & Technical Committee* are Committees authorized by the D.G. & I.G. of Police, Odisha, Cuttack to decide on the purchase of the items to be procured by the Odisha Police.
- 4.1.5 *User Institutions* are the Odisha Police under Home Department, Govt. of Odisha for which the items under this bid is procured.
- 4.1.6 *De-recognition/ Debarment* – the event occurring by the operation of the conditions under which the bidders will be prevented for a period of 3 years from participating in the future bids of Tender Inviting Authority, more specifically mentioned in the Specific Conditions of Contract and General Conditions of Contract of this bid document, the period being decided on the basis of number of violations in the bid conditions and the loss/hardship caused to the Tender Inviting Authority on account of such violations.

5. Objective

The primary objective of procuring Voice Analyser the Odisha Police would be to enhance investigative capabilities. A voice analyser can aid in:

- i. **Lie Detection and Interrogations:** It can help in assessing the truthfulness of suspects or witnesses during interrogations by analysing variations in voice patterns and stress levels.
- ii. **Criminal Identification:** It assists in matching voice samples to known suspects or individuals of interest, contributing to forensic analysis.
- iii. **Improved Evidence Collection:** It ensures accurate and reliable data collection, which can be used in court as part of criminal investigations.
- iv. **Time Efficiency:** Streamlines the investigation process by providing quick assessments.
- v. **Enhanced Security:** Used in counter-terrorism and surveillance, it can improve monitoring and threat detection

6. Scope of Work:

The purpose of this RFP is to procure **Voice analyser with accessories** for Odisha StatePolice to enhance interrogation techniques, support forensic analysis by verifying the authenticity and stress patterns in voice samples, and improve evidence collection for court use. This technology will expedite investigations and contribute to more efficient crime-solving efforts. The voice analyser with accessories must meet the following specifications:

7. Technical Specifications

Sl. No.	Parameter	Value
1	Voice analyser System	<ul style="list-style-type: none"> Analyse speech using standard multimedia hardware, to capture, analyse and play speech samples.
2	Speech Analysis Software should have	<ul style="list-style-type: none"> Comprehensive speech analysis, feedback and measurement program system, Used for voice measurements for Forensic work, training, research, etc, Support for IPA symbols, Signal processing functionality like filtering, cutting, pasting etc, Analysis of format history, pitch contour, energy contour, spectrogram etc, Logging of cursor value, Macros to repeat operational steps, Learn mode to memorize steps, Tags, storable with signal, Audio file format support for PCM wav: 16-bit 11025 Hz or higher, Support for operating and working in multiple windows, Capture and play with any sampling rate, Editing includes cutting, pasting, digital filtering and appending, Complete suite of features for each analysis and editing command, Support for Macros.
3	Graphic displays	<ul style="list-style-type: none"> For easy reporting graphic displays should include complete numerical analysis and automatic statistical analysis
4	Licences	<ul style="list-style-type: none"> Software should have perpetual licences and should be compatible with window OS.
5	Professional Workstation	<ul style="list-style-type: none"> Suitable configuration computer system, TYPE approved/ ISO or certified by CERTIN/CDAC. i9 processor or above, SSD of 2TB or above, Optical drive DVD/RW DVD- super multi drive, OS-Windows 11 professional, 64 Bit, 64GB RAM, NVIDIA Cuda GPU with minimum 16GB VRAM Full HD 24 inches minimum 1920×1080 pixel or higher, Wired Keyboard, Wired Mouse, Preloaded OS Windows 11 professional, factory preloaded MS Office home & Business, Need conformation from OEM on their letter head, Pre-loaded MS office with perpetual product key/ licence, OEM authorized service center /support should be available at client location,

		<ul style="list-style-type: none"> • Certification: The quoted desktop model should have Microsoft Windows 11 professional certification and EPEAT Gold certification (INDIA), • Reputed antivirus software for 3 years license, • The processor/ OS should be compatible with the system software.
6	Printer	<ul style="list-style-type: none"> • Standard make auto-duplex Black & White Laser Printer.
7	Line interactive UPS	<ul style="list-style-type: none"> • 2KVA line interactive UPS with AVR (At least 20 min backup).
8	Write blocker hardware device	<ul style="list-style-type: none"> • Standard make Write blocker hardware device having atleast USB and micro-SD card port.
9	Digital Voice recorder devices	<ul style="list-style-type: none"> • Two Standard make digital Voice recorder devices.
10	Warranty	<ul style="list-style-type: none"> • Minimum three years from the date of installation.
11	Maintenance and Support	<ul style="list-style-type: none"> • Technical support and free updates and fix build up to 3 years.
12	Training	<ul style="list-style-type: none"> • Three days of detailed offline training at customer site by experts of OEM and as per the customer's satisfaction.

8. Qualification Criteria

The bidder must meet the below eligibility criteria to be considered for further short listing purpose

Sr. No.	Basic Requirement	Specific Requirement	Documents Required
1	Entity Type	<p>Bidder must be Company registered under Companies Act, 1956 or any of its amendments thereafter</p> <p>or</p> <p>Partnership registered under Indian Partnership Act, 1932 or any of its amendments thereafter</p> <p>or</p> <p>Proprietor registered under Shops and Establishment Act.</p>	<ul style="list-style-type: none"> • Copy of Certificate of incorporation / Registration certificate with relevant authority • PAN Card • GST Registration certificate and GST Clearance certificate upto March 2023
2	Existence of Firm	<p>The Bidder should be in business in the supply installation, maintenance and providing training for voice analyser to govt agencies for at least last Five (5) years as on date of bid submission</p>	<ul style="list-style-type: none"> • Work order or Agreement • Payment Proof • Completion Certificates or Satisfactory Certificate
3	Turnover	<p>I. The Bidder shall have average annual turnover of not less than 24 Lakhs in last three consecutive financial years out of last four financial years (Financial years 2020-21, 2021-22, 2022-23,2023-24)</p> <p>II. The OEM shall have average annual Turnover of not less than 48 Lakhs in last three consecutive financial years out of last four financial years (Financial years</p>	<p>CA Certificate/ Audited Balance Sheet clearly stating turnover</p>

		2020-21, 2021-22, 2022-23,2023-24)	
4	Relevant Experience	The bidder must have supplied same/similar products to any Govt Agencies in last 3 years as on date of bid submission.	Work order copy from the client stating the quantity of quantification kits. And Recent Performance certificates may be submitted from various SFSL/CFSL on letter head /Govt. email statement or letter with proper signature and designation on it.
5	OEM Authorisation	The bidder has to submit the tender specific valid authorization certificate(s) from the Original Equipment Manufacturers (OEMs) for the entire product which is mentioned in Technical Specification	OEM Certification.
6	Blacklisting And Pending Petitions	Bidder shall not have been debarred / blacklisted till bidding period by Central Govt. /State Govt. / Public Sector Undertaking / any other Local Body or body established under or in the control of the Central or state Government on the date of submission of their Bid.	Self-certification on furnished with 20 rupees stamp paper

The bidder meeting the criteria mentioned above shall be eligible for financial bid opening.

9. Evaluation of Bid

Selection may be made on LCS Least Cost Selection method, which means the bidder quoting the lowest rate shall be identified as preferred bidder.

10. Deliverables

Vendors need to supply the kits within 30 days from date of issuance of Purchase order.

Vendors need to supply the kits **within 30 days** from date of issuance of Purchase order.

Item delivery location/consignee location

Office of the State FSL,

Consignee Reporting/ officer/ - Shyamamani Sahu

Email ID : deputydirector-sfsl@gov.in

Contact : 0674-2586187

Address : Rasulgarh, Bhubaneswar, Khurda (khordha), ODISHA-751010, India

11. Payment Terms

100% payment on successful supply, installation and training of voice analyser along with accessories.

12. Performance Security

The Bidder shall be submitting the Performance Security equivalent to 5% of the agreement value in the form of a Bank Guarantee

13. Conflict of Interest

Conflict of interest exists in the event of conflicting assignments, typically monitoring and evaluation of the mandate being executed by the selected bidder in the future.

14. Anti-corruption Measure

- a) Any effort by Bidder(s) to influence the Authority in the evaluation and ranking of commercial proposals, and recommendation for award of contract, will result in the rejection of the proposal.
- b) A recommendation for award of Contract shall be rejected if it is determined that the recommended bidder has directly, or through an agent, engaged in corrupt, fraudulent, collusive, or coercive practices in competing for the contract in question.
- c) In such cases, the Authority shall blacklist the bidder either indefinitely or for a stated period of time, disqualifying it from participating in any related bidding process for the said period.

15. Legal Jurisdiction

All legal disputes between the parties shall be subject to the exclusive jurisdiction of the Courts in Cuttack only.

Annexures

16. Annexure 1 : Technical Bid Format

Technical Bid Format

(To be submitted in Technical Bid Envelope)

The documents must be arranged serially as per order mentioned below:

1	Name of the Firm/Company	
2	Name of the Authorized Signatory and Designation	
3	Address & Contact Details	
4	E-mail ID	
5	Registration Details: Company / Firm	Certificate of Incorporation/ Registration PAN Card GST Registration Certificate Bank Account & RTGS details
6	Experience in similar field	Work order/Contract Agreement Copy Filled up for per Annexure-2
7	Annual average turnover of Rs.24 Lakhs for Bidder and 48 Lakhs for OEM in the last three financial years (i.e. 2021-22, 22-23 and 23-24)	Annual Turnover Statement certified by Chartered Accountant as per Annexure-3 Filed IT return of last 3 years
8	The Firm/ Agency should not have been blacklisted/banned by Central/State Govt. & PSU/	Self-certification on furnished with 20 rupees stamp paper
9	Submission of undertakings for Bid terms & conditions acceptance.	To be submitted on the Letter Head
11	Non-refundable RFP Document Fee of Rs.-500/-	Demand Draft
12	Earnest Money Deposit (EMD) of Rs.59,000/- along with Offer Document.	Demand Draft

Place:

Date:

Bidder's Signature

17. Annexure 2: Summary of Technical Capability

(To be submitted in Technical Bid Envelope)

Name of the Assignment	Name/ Address of the Organization	Date of Award of Assignment	Value of Work Order In Rs.

Note: Please furnish the Work order/Contract Agreement copy only in support of the information mentioned above.

Place:
Date:
**Bidder's
Signature**

18. Annexure 3: Financial Capability of Bidder/Agency Annual

Turnover Statement (To be signed by Certified Chartered Accountants)

(To be part of Technical Bid Envelope)

The Average Annual Turnover for the last three financial years of M/s _____ Are given below and certified that the statement is true and correct.

Year	Annual Turnover in Rs.	Average Annual Turnover
2021-22		
2022-23		
2023-24		

Average annual turnover for the above three years in Rs. (In words _____)

Date:

Signature of Auditor/

Chartered Accountant

Place:

Name:

Seal:

19. Annexure 4: Template of financial bid

(To be submitted in Financial Bid Envelope)

SI No.	Description of Item	Qty	Amount Quoted by the bidder (INR)
1	Voice Analyzer along with accessories	1	

Note:

1. The quoted rates shall be inclusive of Logistics, training etc.
2. All Quoted rate are Including GST.

Date:

Place:
Bidder's Signature

20. Annexure 5 : Format for Pre-Bid Queries

Name of the Bidder				
Name of the Sender				
Designation				
Sr. No.	Page no.	Clause Reference	Clause Description	Modification/ Clarification required