



ODISHA POLICE  
STATE HEADQUARTERS  
CUTTACK.

Mod. B-24-16/ /Mod Dated : .02.2020  
To

**Deputy Director & Deputy Secretary (Advertisement),  
Government of Odisha, I & PR Department,  
Bhubaneswar.**

Sub: **Publication of "Advertisement for Pre-RFP Consultation meeting for  
Implementation of Emergency Response Support System (ERSS)- Dial  
112.**

Sir,

I am directed to forward herewith the "Advisement for Pre-RFP Consultation meeting Notice" in duplicate and a soft copy of the above notice for implementation of ERSS-Dial-112 project in Odisha.

It is requested that the "Advertisement for Pre-RFP Consultation meeting Notice" may please be published in at least two leading Odia Dailies as well as two leading National English Dailies in all editions for two consecutive days for wide publicity. It is further requested that the interested attendees to send a confirmation mail in the mail id [sphqrs.odpol@nic.in](mailto:sphqrs.odpol@nic.in) by before **27<sup>th</sup> February, 2020**.

The editor of the concerned newspaper may please be requested to send the relevant paper cutting to this Headquarters for record and reference.

A copy of your letter addressed to the editor concerned in this regard, may also be sent to this Headquarters together with a copy of Advisement for Pre-RFP Consultation meeting Notice" for reference.

Yours faithfully,

Sd/-  
A.I.G. of Police (Hdqrs.)  
Odisha, Cuttack

Memo No. /Mod Dt. .02.2020.

Copy along with a soft copy containing the Advisement for Pre-RFP Consultation meeting Notice in duplicate and a soft copy forwarded to the **Head of Department, State Portal Group I.T. Centre, Department of I.T., Odisha Secretariat, Bhubaneswar** for information and necessary action. He is requested that the same may kindly be uploaded in the State Government website by **25-02-2020** for wide publicity.

Sd/-  
A.I.G. of Police (Hdqrs.)  
Odisha, Cuttack.

Memo No. /Mod Dt. .02.2020

Copy along with a soft copy containing the Advisement for Pre-RFP Consultation meeting Notice forwarded to the PRO, State Police Headquarters, Odisha, Cuttack for information and necessary action. He is requested to please pursue the matter at Govt. level and get the Advisement for Pre-RFP Consultation meeting Notice published in time and also requested to send a copy of Advisement for Pre-RFP Consultation meeting Notice for uploading in the Govt. and Odisha Police website towards wide publication.



A.I.G. of Police (Hdqs.)  
Odisha, Cuttack.

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Copy along with its enclosure forwarded to Inspector, IT Cell for information and necessary action. She is requested to please ~~for~~ uploading in the Odisha Police website towards wide publication.

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[www.odishapolice.gov.in](http://www.odishapolice.gov.in)  
Email – [sphqrs.odpol@nic.in](mailto:sphqrs.odpol@nic.in)

Buxi Bazar, Cuttack-753001  
Tel./Fax No.0671-2304354



**Office of the Director General of Police, Odisha, Cuttack**

**Advertisement for Pre – RFP Consultation meeting for Implementation of  
Emergency Response Support System (ERSS) – Dial 112**

Odisha Police wants to conduct a pre-RFP consultation meeting for implementation of ERSS – Dial 112 project. This RFP will have the components such as providing Emergency Response Vehicles (New) with required equipment and providing Call Takers for operating Dial 112 Call Centre.

Companies having prior experience and interested to participate in this upcoming tender can attend the pre – RFP consultation meeting to understand the Scope of Work and provide their inputs on the planned project schedule, function and design. Interested Companies need to send their email confirmation of attendance by *28<sup>th</sup> Feb 2020 before 3PM* on email id: **aighdqrs@gmail.com**

**Schedule & Venue of the consultation:**

**Date:** 28 February 2020

**Time:** 11.00 AM – 1.00 PM

**Venue:** Conference Hall, Odisha Police Headquarter, Cuttack.

Details of the scope of work and postal address of the State Police Hdqrs., Cuttack is available in Odisha Police website: [www.odishapolice.gov.in](http://www.odishapolice.gov.in)

AIG (Hdqs.)  
State Police Hdqrs,  
Odisha, Cuttack



## Office of the Director General of Police, Odisha, Cuttack

### ERSS: Dial 112

### Scope of Work for the Bidders

#### 1. Call Takers for Dial 112 Call Center

- Deployment of skilled call-takers in 3 shifts
- Each shift 60 call takers to be deployed.
- Total No. of call-takers required = (60 \*3 shifts = 180) and bidder to keep buffer to maintain the SLA

#### 2. Emergency Response Vehicles (ERVs)

- Provide 236 ERVs in 34 police districts
- Deployment of skilled drivers in 3 shifts
- Bidder to ensure availability of ERVs and accordingly buffer of vehicles and drivers should be provisioned

#### 3. Consumables

- Uniform for drivers
- First Aid kit
- Rope
- Search Light (Torch)
- Body Camera
- Dashboard Camera
- Breath Analyser
- Beacon Sirens
- Public Addressing Devices
- Mobile Handset with SIM cards
- Portable dry & wet fire extinguishers – 1 set each

#### 4. Training

- Prepare Training Modules and Training Materials like manuals, videos etc.
- Conduct training sessions for call takers, call dispatchers, drivers, supervisors, police personnel etc.
- Prepare Standard Operational Procedures (SOPs).