

POLICE ORDER No. 11

**Delay in the
submission
of pension
applications.**

I regret to notice that in all districts without exception, undue delay is being made in police offices in the submission of applications for pension of officers and constables retiring or discharged. Not only are these delays noticed in the case of officers, where occasional delays are unavoidable, but also in the case of constables. Delays of six weeks are far from uncommon. Out of 55 pension cases dealt with in the past six months 33 took at least three weeks to deal within the district police offices. In many of these cases I have no doubt that the retiring Government servants concerned experienced considerable hardship through the delay in obtaining orders to draw their pensions, a delay which in most, if not all, cases should have been avoidable.

The attention of all concerned is drawn to Government Order No. XXI of 1937 published in the *Police Gazette* No. 29 of the 28th July 1937, to Article 907 (b) of the Civil Service Regulations, to this office Memo. No. 1028290-P., dated the 13th October 1938, and to Circular (Government) Nos. V and XIV of 1936. If proper attention is paid to these orders, there should be no reason for delay except in a few exceptional cases.

Superintendent will kindly give this matter their personal attention. In future when the period between the date of retirement or discharge and the date of application for pension exceeds 10 days the reasons will invariably be explained in the covering letter to the Assistant to the Inspector-General.

Manual reference

Rule 815

(Previous Police Order Reference No. 10 of 1938)